



AshaKiran: *“A Ray of Hope”*

General Presentation

April 2023

About AshaKiran

- “A Ray of Hope”
- Nonprofit providing crisis services for victims of domestic violence, sexual assault, and human trafficking
- AshaLine 24-hour Crisis Hotline
- Confidential Safe Home
- Educational sessions for service providers, first responders, interpreters, etc.
- Language services for agencies serving victims



What Makes Us Special?

We fill a need in the community that mainstream agencies may not be able to address adequately

- Understand what crisis looks like in multicultural communities
- Individuals with multicultural backgrounds have additional barriers
- Bridge the gap between service providers and culturally specific communities

Our Vision

AshaKiran aspires to be "*A Ray of Hope*" by bridging the gap between service providers and culturally diverse communities

Our Mission

To address crises such as domestic violence, sexual assault, human trafficking in the foreign-born and other underserved communities, by offering culturally sensitive services and providing education to enhance understanding of cultural barriers

AshaKiran Partnerships



We are proud of our partnerships and collaborations throughout the state of Alabama.

- Victim service providers
- Law Enforcement
- Legal/ Court personnel
- Culturally specific organizations
- Community-based organizations
- Human services agencies
- Health care providers
- and many more

AshaLine
24-Hour Crisis Line
800.793.3010



Free and Confidential
Available in 45+ Languages

Aspiring to be “*A Ray of Hope*” by bridging the gap between service providers
and culturally diverse communities.

ashakiranonline.org

info@ashakiranonline.org

AshaLine

- Our first point of contact with the public and potential clients is our 24-hour crisis line (AshaLine)
- Volunteers and staff answer the line 24/7/365
- All responders receive training on VOIP system, Crisis Intervention, Safety Planning and Documentation
- Callers are screened for eligibility for our programs and referred to other organizations if they do not qualify
- Calls include need for safety planning, crisis counseling, emergency shelter, language access, information and referrals

Direct Services

- 24-HR Crisis “AshaLine” Hotline
- Children’s Advocacy
- Emergency Shelter
- Counseling & Referrals
- Immigration Information & Documents
- Interpretation & Translation
- Specialized Culturally Appropriate Services
- Advocacy & Case Management
- Transportation & Accompaniment

Residential Services

- Safe Home: Confidentially located, housing up to 11 clients at a time.
- Staff: Shelter Coordinator, Case Managers, Social Worker, Child Advocate, Nighttime Advocates
- Staff provide care coordination, accompaniment, transportation, advocacy, crisis intervention, support groups, employment counseling, information and referrals, material assistance and financial assistance
- Interpreting services provided for any client with limited English proficiency
- Culturally appropriate food and clothing provided



Non-Residential Services

- Staff located at our Administrative Office
- Staff: AshaLine Coordinator, Non-Residential Social Workers
- Staff provide accompaniment, transportation, advocacy, information and referrals, case management
- Hotel accommodations are offered to clients that do not qualify for Safe Home stay
- Most sexual assault and human trafficking clients are non-residential
- Interpreting services provided for any client with limited English proficiency

Direct Services 2022 in Review

- 762 AshaLine Calls
- 110 Survivors Served
- 1,374 shelter nights to residential clients
- 41 hotel nights to non-residential clients
- 1,689 services to residential and non-residential clients
- 1,449 transportation services to residential and non-residential clients
- Financial assistance to 82 residential and non-residential clients
- 319 information and referral services to residential and non-residential clients



Outreach Team

- Build capacity to serve culturally diverse and underserved survivors
- Events, training, education
- Promote AK services – tabling, social media, website, written materials
- Recruit volunteers and interns
- Support other community organizations



Supporting the Community

Information sessions for ACADV shelters, law enforcement, victim service providers, healthcare providers, community organizations, and more...

Services offered at no cost! With flexible scheduling, sessions are brought to your location or virtually.

Cross Cultural Awareness Trainings

- Emphasize how to recognize and remove cultural barriers for survivors of domestic violence, sexual assault and human trafficking.

New Alabamians

- Teaches individuals new to Alabama about emergency, social and local services and how to access and utilize support service.

Language Advocacy and Support

- Emphasize the importance of language access and language justice by working with community partners to improve their ability to serve culturally and linguistically diverse clients.
- Multi-level Interpreter training to include Trauma-Informed interpreter training
- Language access services by offering qualified interpreters for court, medical, and social service appointments
- Support partner organizations with translation of important documents to better support their limited-English proficient clients

Language Advocacy and Support

- We provide in person and phone interpretation as well as document translation
- Services for our clients as well as partner organizations who work with survivors of DV, SA, HT – free of charge, grant funded
- Services require a MOU with partner organizations



Outreach 2022 in Review

- 319 Interpretating Sessions Provided
- 39 Cross-Cultural Trainings
- 1200 Training Attendees
- 51 Counties Served



AshaKiran Events

Awareness Events for Human Trafficking (January) Sexual Assault Awareness Month (April)

The Human Chain Event - Domestic Violence Awareness Month (October)

- Honors domestic violence survivors
- Symbolizes a chain of support by the linking of hands across the state of Alabama

Cultural Competency in Crisis Intervention - (June/July)

- Each year has different culturally specific theme
- Explores cultural and societal impact
- Offers renowned speakers, break out sessions, panels, and more

AshaKiran Foundation Events

A Ray of Hope Event

- 2019 - Featured Mr. Arun Gandhi, journalist, author, and grandson of Mahatma Gandhi
- 2022 – Celebration through Dance – Big Spring Park (early Fall)



The Annual Kite Festival

- Celebrates different cultures
- Brings community members, local nonprofits & organizations together to fly and view kites



Volunteer Opportunities

Direct Services

- AshaLine support
- Transportation
- Accompaniment
- Administrative

Outreach/Indirect Services

- Administrative
- Event support
- Outreach to community partners
- Translations (specialized training required)

Professional Services Volunteer

- Therapists
- Doctors
- Attorneys (Immigration, Divorce, Family, etc.)
- House Cleaning
- Hairdressers
- Events Support (music, photography, etc.)

A Review of AshaKiran

- Offers free, culturally sensitive services
- Supports survivors/victims of domestic violence, human trafficking, sexual assault
- Direct Services work directly with clients
- Outreach Team connects with community
- Be “A Ray of Hope” in people’s lives



Any questions?

info@ashakiranonline.org

24-HR Crisis Hotline

800.793.3010

For more information visit
ashakiranonline.org